

# OZONE KITESURF SAFETY NOTICE 11/10/11

## BLADDER VALVE DETACHING

This is a safety notice for customers of our 2011 Inflatable Kites to check the serial number found on the leading edge as shown below.

It has come to our attention that there is a manufacturing defect on an early batch of Ozone 2011 water-kite leading edge bladders. There have been cases of the valves detaching from the bladder causing instant deflation of the kite.

1) As a precaution we will be replacing all customers with a new leading edge bladder for all kites with serial numbers that either have:

a) An 'L' in them as below:

C411 - XX - **L** - XXX - XXX ( for example C411-7-**L**-40E-109)

b) Or with an 'M' followed by the number 8 or less:

CAT11 - XX - **M** - **08**X - XXX, (for example C411-7-**M-01**A-109 to C411-7-**M-08**E-109)

2) If your serial number has an 'M' followed by the number '09' or more this safety notice 2 does not affect you.

Please go to the website (see below), input your serial number and automatically check if your kite is affected.:

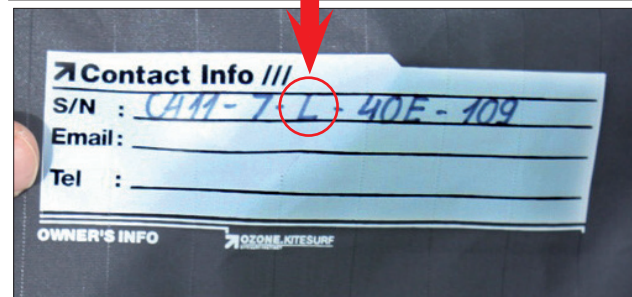
<http://www.flyozone.com/kitesurf/en/products/bladder-safety-notice/>

If your serial number is affected, please contact the dealer you purchased your 2011 Ozone inflatable kite(s) from to organise your replacement bladder(s).

To contact your countries Ozone distributor / importer use this link on our website: <http://www.flyozone.com/kitesurf/en/contact/distributors/>

Ozone is committed to safety hence our decision to announce this safety notice due to a small percentage of defective valves. Ozone wants all customers to be able to enjoy our products and would therefore like to apologise for any inconvenience.

Best regards  
Team Ozone



### THE AFFECTED CODES

CAT11-[size]-L-40 to CAT11-[size]-L-53  
CAT11-[size]-M-01 to CAT11-[size]-M-08

C411-[size]-L-40 to C411-[size]-L-53  
C411-[size]-M-01 to C411-[size]-M-08

ED11-[size]-L-40 to ED11-[size]-L-53  
ED11-[size]-M-01 to ED11-[size]-M-08

Z11-[size]-L-40 to Z11-[size]-L-53  
Z11-[size]-M-01 to Z11-[size]-M-08

\* CAT11 = Catalyst 2011 C411= C4 2011  
ED11 = Edge 2011 Z11 = Zephyr 2011

### WEBSITE AUTOMATED SERIAL CHECKER



#### PRODUCTS

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## PRODUCTS SAFETY NOTICE: BLADDER VALVE DETACHING

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### SAFETY NOTICE: BLADDER VALVE DETACHING

This is a safety notice for all customers to check the serial number of their 2011 Ozone Inflatable kite(s), found on the leading edge as shown below.

It has come to our attention that there is a manufacturing defect on an early batch of Ozone 2011 water-kite leading edge bladders. There have been cases of the valves detaching from the bladder causing instant deflation of the kite.

If your serial number is affected, please contact the dealer you purchased your 2011 Ozone Inflatable kite(s) from to organise your replacement bladder(s).

To contact your countries Ozone distributor / Importer click here (<http://www.flyozone.com/kitesurf/en/contact/distributors>)

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Best regards  
Team Ozone

### CHECK YOUR SERIAL NUMBER

- Example: C411-9-L-40E-210, with no spaces, split with hyphens